Centralized Barracks Management Lessons Learned, 4th ID Ft Hood

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Purpose

To share information on the results of lessons learned from the 4th ID Ft Hood, TX and prepare leaders for the upcoming Army's wide implementation of Centralized Barracks Management.

Agenda

- Background
- Assumptions
- Lessons Learned
- 4th ID CSM Notes
- Div CBM Liaison notes
- Way Ahead

Background

- 4th Infantry Division (4ID) Barracks, 6,068 spaces
  - Began Centralized Barracks Management (CBM) in Oct 04, managed by Directorate of Public Works (DPW)
  - Rooms renovated and received new furniture in Oct 04 - Jan 05 (Total Cost = $15M)

- Prior to CBM, barracks were managed by 4ID military units
  - Major additional duty which distracted from combat mission
  - Barracks rooms were used for other military purposes/offices
  - Accountability, maintenance, and damages were not the main focus...

Assumptions

- Improve Quality of Life for Single Soldiers
- Improve/increase occupancy rates
- Reduce military manpower requirements from units
- Improve accountability of property
- Improve furnishing management operation
- Improve barracks maintenance
- Improve key control
- Maintain unit integrity as much as possible

Hood Lessons Learned

- Command support & emphasis is required
- Dedicated and full time management is a must
- Expand CBM services to include:
  - Extend hours of operation to 24/7 or on call
  - Small maintenance capability needed by CBM Teams
  - Electronic key cards preferred
  - Offer cleaning services, paid by Soldier

Lessons Learned

- Chain of Command moving Soldiers without notifying the CBM.
- Lack of Chain of Command Involvement
- Educate leader on CBM intent and SOP.

Lessons Learned

- Soldiers leaving without clearing their rooms.
- Soldiers leaving without cleaning their rooms.
- Lack of maintenance support.

Lessons Learned

- Availability of CBM teams
- Key control

Lessons Learned

- Statement of charges for room cleaning, when needed.

- Marketing and improving CBM

4th ID CSM Notes

- CBM program is a great program for the Army
- CBM did not interfere with Deployment
- Command buy in: 90-95% on board
- Implement Command Policy from the ACSIM
- 24 hour operation will enhance this program
- Need more transition rooms for out processing
- Introduce CBM at the Commanders/1SGs course
- Re-implement self-help for CBM teams

Observation

- The responsibility of common area/day room cleaning and ground maintenance.
- Test the possibility of using transit rooms in order to maintain 100% unit integrity.
- The authority to charge Soldiers for cleaning of their individuals quarters (Similar to (AFH) when it is not clean to standard.
- Furnishing management does not have adequate funding to replace worn out furniture.
- There is no between occupancy maintenance being performed.

Way Ahead

- ACSIM Policy Letter to the Field
- Develop implementation schedule
- Develop manpower structure
- Work with IMA and G1 updates of regulations and pubs.
- Develop strategy for execution
- ACSIM develop CBM SOP

Points of Contact

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Questions